



## Public service: state of transformation conference helping each other out of the crisis

18 June, 09:00-16:45, Mary Ward House Conference Centre, Tavistock Place, Kings Cross, London WC1H 9SN

### 09:00 Registration in the Dickens Library

Conference room – getting underway

### 09:30 Welcome and unconference pitches

Terry Rich, Chair, PSTA, and Benjamin Taylor, CEO, PSTA

### 10:00 Opening panel debate

Benjamin Taylor, CEO, PSTA

Robyn Scott, CEO, Apolitical

Nicola Yates, CEO, the Connected Places Catapult

Kirby Swales, Director, Local Government Policy and Troubled Families, MHCLG

Niall Bolger, CEO, London Borough of Hounslow CEO

### 10:45 Breakout session one

Conference room	Morris breakout	Arnold breakout	Emerson breakout	Herschel breakout	Voysey breakout
Systems leadership: learnings from Devon and Bristol Annabel Parfitt, Bristol City Council Sara Cretney Devon County Council	Social value, supply chains and making a difference Louise Townsend, Morgan Sindall	Developing a compassionate organisation Robert Moran, CEO Elmbridge Borough Council	Leading system-wide change through complexity and wicked issues John Rogers, Trailblazer Committee for Systems Thinking Practitioner Apprenticeship	My reflections on collaborative leadership Anna Randle, Collaborate	Unconference session one

### 11:30 Refreshments in Dickens Library

### 11:45 Breakout session two

Conference room	Morris breakout	Arnold breakout	Emerson breakout	Herschel breakout	Voysey breakout
Complexity relationships lab: seeing problems from multiple perspectives Russell Gundry, Head of Innovation Strategy, Plexal	In conversation with commissioners and providers: how can we help each other? Barbara Bradley, PA Consulting John Shaw, Virgin Care Lisa Wilson, Essex County Council, Charles Oakley, Durham PCC Paul Snape, The Bridge East Midlands, Shane Brennan, Staywell	Buurtzorg: an Agile commissioning model? Dennis Vergne and Joe Badman, Basis	Unconference session two	Unlocking Belfast region's bright, digitally enabled future Henry Chan, Connected Places Catapult	Unconference session three

### 12:20 Breakout session three

Conference room	Morris breakout	Arnold breakout	Emerson breakout	Herschel breakout	Voysey breakout
Strengthening supplier relationships to simplify the procurement process Karen West-Whyllie, Barking Enterprise Centres CIC Julian Cobley, The Skills and Growth Company (Cheshire East Council)	Engaging providers and citizens in co-production Genevieve Laurier and Marion Brossard, TSIP and Betty Efimini, London resident	Why are we still talking about social impact bonds? Terry Clark, London Borough of Sutton Nigel Ball, GOLAB	Unconference session four	How can organisational restructuring support culture change? Peter Ware, Browne Jacobson Mark Trillo, High Peak Borough Council and Staffordshire Moorlands District Council	Unconference session five

### 13:00 Lunch in Dickens Library and networking

### 14:00 Move to new breakout session

#### 14:15 Breakout session four

Conference room	Morris breakout	Arnold breakout	Emerson breakout	Herschel breakout	Voysey breakout
Theatre of the Oppressed: Unheard Voices Stephen Moss, RedQuadrant and the PSTA, Joanna Procter, Reveal Productions Sola Kori, Narrative Mindfulness	Harnessing community assets and improving outcomes through time credits and micro-volunteering Richard Field, PSTA Jude Lockett, Time Tempo	Learning from the challenges of transformation programme Max Wide, Connected Places Catapult	To make or to buy and the future of outsourcing Mara Airoidi and Gwyn Bevan, GOLAB Robert Pollock, Social Finance and the PSTA	Collaborative Leadership Matt Prosser, Dorset Council	How Co-operative Councils are tackling austerity Jonathan Bland, E3M Nicola Huckerby, CCIN Rebekah Sutcliffe, Oldham Council Danny Thorpe, Leader, Royal Borough of Greenwich

#### 14:55 Breakout session five

Conference room	Morris breakout	Arnold breakout	Emerson breakout	Herschel breakout	Voysey breakout
Good and Bad Help: Can we really create an enabling state? Rich Wilson, OSCA Joe Micheli, City of York Council	Are we rallying together with colleagues and communities to overcome complex social problems? Jo Blundell and Franziska Rosenbach, GOLAB	Innovative commissioning: case studies to steal with pride Liz Perfect, Leicestershire City Council Nadine Good, Barnado's Stefania Horne, Hounslow Council Rebekah Sutcliffe, Oldham Council	Move fast and fix things – how to be a public entrepreneur Ian Burbidge, RSA	I hear you! A service design approach to mental health services at scale Dr Richard Graham, Good Thinking Nick Manson, Change Through Partnership	Social Value in Practice in Greater Manchester Todd Holden Director for Low Carbon, The Growth Company

#### 15:35 Refreshments in Dickens Library

#### 15:50 Conference room – grand finale

Claire Dove, OBE, DL, Crown Representative of the Voluntary, Community and Social Enterprise Sector

#### Keynote speech

Mariana Mazzucato, Professor of Innovation and Public Value, UCL, Director of the Institute for Innovation and Public Purpose, author of *The Value of Everything: making and taking in the global economy*

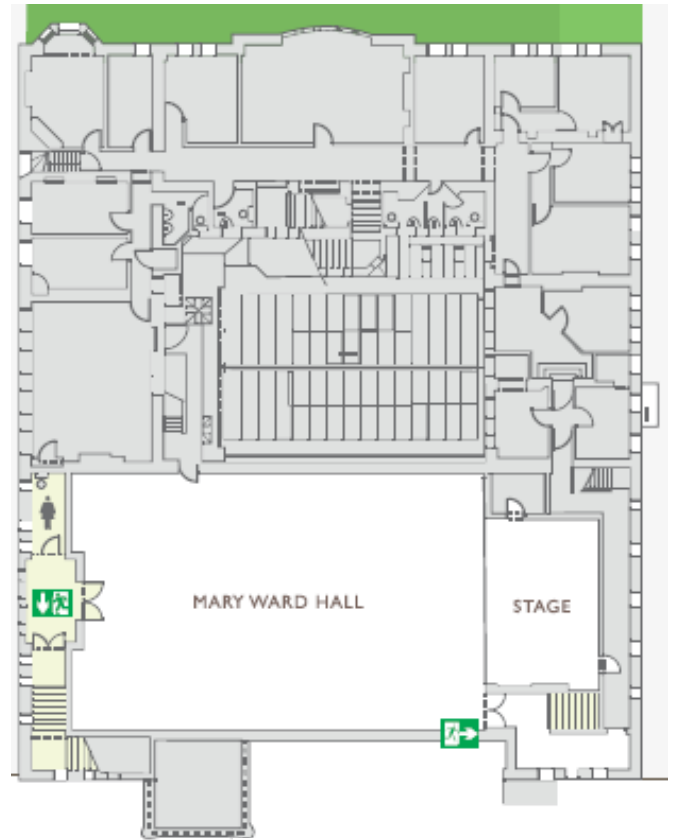
#### Closing remarks

Benjamin Taylor, CEO PSTA

#### 16:45 Close



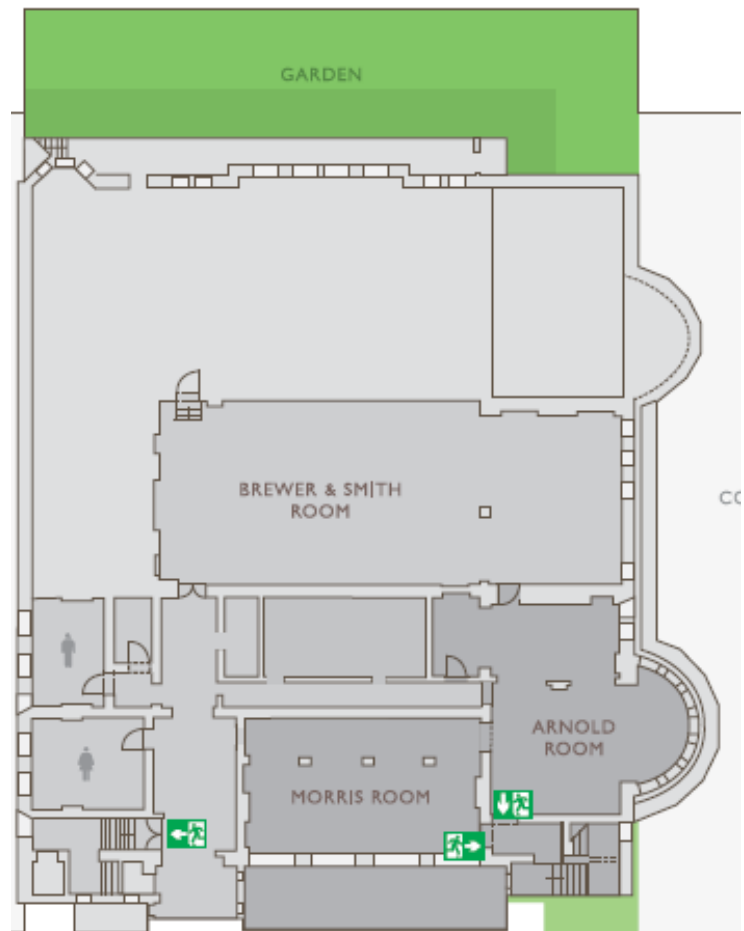
# Floor Plans



First Floor



Ground Floor



Lower Ground Floor