

**Manchester Evening Seminar**  
**Tuesday, 6 November, 2018**

# **Complex commissioning for complex needs: using partnerships, individuals assets and lived experience to build fulfilling lives**

*featuring*

**Laura Furness** | Head of Funding | Big Lottery Fund

**Paul Pandolfo** | Programme Manager | Shelter

***Plus special guests with lived experience of multiple and complex needs***

According to research by the Lankelly Chase Foundation (2015), around 60,000 people in England experience multiple and complex needs, defined here as exhibiting at least two of: homelessness, current/historical offending, problematic substance or alcohol misuse, and mental ill-health. This not only affects their lives, but leads to significant social and economic costs associated with a failure to effectively support them. The Big Lottery Fund has invested £112m over 8 years to fund partnerships of local organisations to work together and improve services for people with such needs.

This free seminar will look at what has been learned in the first four years of the programme around how this beneficiary group can best be supported and how that may inform commissioning.

## **Programme**

**17:00**

Networking Reception

**17:30 to 18:45**

Presentation followed by discussion

**18:45 to 19:00**

Networking

**To attend this  
free seminar  
book here**

## **To be held at the**

**Manchester Metropolitan**

**University**

Geoffrey Manton Building

Rosamond St. West

Manchester

M15 6BH

**or email** [academy@noms.gsi.gov.uk](mailto:academy@noms.gsi.gov.uk)

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